

Projectmates Compatibility Test

Here are a few additional suggestions for users who follow the directions on the screen, but are still unable to move past a test.

Step 1 of 5: This is a test for Internet Explorer's Scripting settings. You must have IE6 or IE7 to use Projectmates. If you are a Windows user and use Firefox, there is a free add-on called IEView that, once installed, will allow you to right-click on the link and open Projectmates using IE.

For Mac Users: It is possible to run IE on a MAC. The easiest way to do this is to purchase Parallels Desktop for Mac or VMware which allows you to run a Windows Operating System on a MAC. Both of these options will cost around \$60-\$80.

Step 2 of 5: You must allow pop-ups from Projectmates. If you have followed the directions on the screen and are still stuck on this step, then you probably have another pop-up blocker on your computer. A google toolbar is a common culprit. If you have a Google tool bar and see a button at the top of your screen that says something like "46 Blocked" click that button so that it reads "Popups OK" and try refreshing your screen. There are other toolbars that have pop-up blockers. If you click on View -> Toolbars and see any times checked of besides "Standard Buttons", "Address Bar", and "Links", then you have additional toolbars which may or may not have pop-up blockers. Try disabling them from here by clicking on each toolbar name. If you still are not able to move on, you can skip this step by holding down the Ctrl key and refreshing your screen (continue holding the Ctrl key until the Website has moved onto the next screen). You will need to contact your IT dept to make sure Projectmates' pop-ups are allowed on all pop-up blockers.

Step 3 of 5: This is a test for Java. This is a free download available at java.com If you are unable to install Java, contact your IT dept. This may be due to a permissions issue.

Step 4 of 5: If you've followed the directions on the screen and are still stuck on Step 4, check the top of your screen. Do you see a yellow bar across the top? If so, click on it and select "Install Active-X Control" If you don't see this option, contact your IT dept. You may not have permission to install this control. In the meantime, you can skip this test, by clicking the link at the bottom of the page that says "To continue using Projectmates with non-working ActiveX (drag and drop file upload will not work) [click here](#)."

Step 5 of 5: You must have cookies allowed to use Projectmates. If you've followed the directions on the screen and are still on this page, there may be a program besides IE on your computer that is blocking cookies. Contact your IT dept, since you may not have permission to change these settings.